

From (name): SOP
From (email): sop@cscglobal.com
Received: 05/12/25, 08:58 AM
To: LMS-EM-SOP
Subject: FW: Service of Process: Case No. C-24-CV-25-003121

----- Forwarded Message -----

From: Chanda Mandisa, PhD [chanda.mandisa@proton.me]
Sent: 5/11/2025, 11:07 AM
To: sop@cscglobal.com
Cc: legal@twitch.tv
Subject: Service of Process: Case No. C-24-CV-25-003121

Chanda Mandisa Lowrance, PhD
U.S. Army National Guard Veteran (Honorable Discharge)
+1 (312) 972 - 7045
chanda.mandisa@proton.me (Preferred)
705 Dover St, Baltimore, MD 21230
May 11, 2025

VIA EMAIL (legal@twitch.tv)
Twitch Interactive, Inc.
c/o Corporation Service Company
2710 Gateway Oaks Drive, Suite 150N
Sacramento CA 95833

To: Twitch Legal Team (legal@twitch.tv)
Subject: Formal Service: Formal Service of Summons & Updated Demand – Lowrance v. Twitch Interactive, Inc. (Case No. C-24-CV-25-003121)

Pursuant to the **Writ of Summons** issued by the Circuit Court for Baltimore City (Case No. C-24-CV-25-003121), **and in furtherance of my prior communications (April 15–17, 2025)**, I hereby reiterate my demand for resolution under:

Maryland Consumer Protection Act (§ 13-301)
Servicemembers Civil Relief Act (50 U.S. Code § 3931)
Twitch Partner Agreement (Breach of Contract)

As a PhD Chemist, U.S. Army National Guard Veteran, and Twitch Affiliate, your platform’s false accusations of “fraudulent engagement” and withholding of ad revenue have caused:*

Financial Harm:

Unpaid ad revenue: **\$48.05** (*minimum provable amount*; full audit required).

18% interest (CA Civil Code §3289): \$8.65.

Lost Expert-Level Time:

573+ hours streamed while falsely penalized.

Hourly rate: **\$400/hr** (PhD chemistry consultant + veteran premium).

Total: **\$229,200.**

Reputational & Emotional Harm:

Defamation (false fraud claims harming academic/veteran standing): **\$50,000.**

**This demand supplements my prior communications dated April 15–17, 2025, which Twitch has ignored.*

Total Demand:

Payment of **\$279,256.70** (*Payment must be made via deposit to the bank account linked to my affiliate account.*)

Written apology (public and private).

Immediate reinstatement of ad revenue.

Evidence:

Screen recordings of **ads running** during suspension

(https://odysee.com/@ChandaTheArchivist:0/ScreenRecording_04-15-2025-19-41-39_1:f).

Twitch's email admitting ad shutdown (despite ads continuing).

My CV (PhD, veteran status, and technical expertise to justify hourly compensation).

**Formal service of this demand has been sent to Twitch's
registered agent (CSC) as required.**

Sincerely,
Chanda M. Lowrance, PhD
U.S. Army National Guard Veteran (Honorable Discharge)
<https://linktr.ee/chanda.mandisa>

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Formal Service: Updated Demand – Chanda Mandisa Lowrance, PhD v. Twitch Interactive, Inc.

From chanda.mandisa@proton.me <chanda.mandisa@proton.me>
To sop@cscglobal.com
CC legal@twitch.tv
Date Thursday, April 17th, 2025 at 9:01 AM

Chanda Mandisa Lowrance, PhD

U.S. Army National Guard Veteran (Honorable Discharge)

+1 (312) 972 - 7045

chanda.mandisa@proton.me (Preferred)

705 Dover St, Baltimore, MD 21230

April 17, 2025

VIA EMAIL (legal@twitch.tv)

Twitch Interactive, Inc.

c/o Corporation Service Company

2710 Gateway Oaks Drive, Suite 150N

Sacramento CA 95833

To: Twitch Legal Team (legal@twitch.tv)

Subject: Formal Service: Updated Demand – Chanda Mandisa Lowrance, PhD v. Twitch Interactive, Inc.

This is a formal demand for compensation under:

- **Maryland Consumer Protection Act (§ 13-301)**
- **Servicemembers Civil Relief Act (50 U.S. Code § 3931)**
- **Twitch Partner Agreement (Breach of Contract)**

As a **PhD Chemist, U.S. Army National Guard Veteran, and Twitch Affiliate**, your platform's false accusations of "fraudulent engagement" and withholding of ad revenue have caused:*

1. Financial Harm:

- Unpaid ad revenue: **\$48.05** (*minimum provable amount; full audit required*).
- **18% interest (CA Civil Code §3289): \$8.65.**

2. Lost Expert-Level Time:

- **573+ hours streamed** while falsely penalized.
- Hourly rate: **\$400/hr** (PhD chemistry consultant + veteran premium).
- Total: **\$229,200.**

3. Reputational & Emotional Harm:

- Defamation (false fraud claims harming academic/veteran standing): **\$50,000.**

**This demand supplements my prior communications dated April 15–16, 2025, which Twitch has ignored.*

Total Demand:

- Payment of **\$279,256.70** (*Payment must be made via deposit to the bank account linked to my affiliate account.*)
- Written apology (public and private).
- Immediate reinstatement of ad revenue.

Evidence Attached:

- Screen recordings of **ads running** during suspension (https://odysee.com/@ChandaTheArchivist:0/ScreenRecording_04-15-2025-19-41-39_1.f).
- Twitch's email admitting ad shutdown (despite ads continuing).
- My CV (PhD, veteran status, and technical expertise to justify hourly compensation).

Deadline: If Twitch fails to provide a written resolution proposal by **5:00 PM EST on April 19, 2025**, I will immediately initiate the following actions without further notice.

- **I will file in Maryland District Court to recover the full \$279,256.70** (demanded herein, concurrently pursuing a small claims action (\$5,000) for expedited relief where permissible).
- **Submit FTC and BBB complaints** for fraudulent ad practices.
- **Disclose to media** (i.e. *The Baltimore Sun*, *Task & Purpose*, *Military Times*).

**Formal service of this demand has been sent to Twitch's
registered agent (CSC) as required.**

Sincerely,

Chanda M. Lowrance, PhD



U.S. Army National Guard Veteran (Honorable Discharge)

https://linktr.ee/chanda_mandisa

Civil Matters in the United States

If you are attempting to serve Twitch with legal process (subpoena, summons, writ, etc.) related to a civil legal matter pending in the United States:

Twitch requires a subpoena or other properly served legal process to produce documents or information. We accept legal process via our registered agent, Corporation Service Company ("CSC").

You may serve Twitch by emailing the document to be served to sop@cscglobal.com and including the following information in the body of the email:

- Full name of the entity being served
- Physical address of the entity being served
- Contact information of the serving party, including:
 - Individual's name
 - Company/Agency
 - Phone number
 - Email address

You may also serve Twitch by mailing your document to:

Twitch Interactive, Inc.

c/o Corporation Service Company

2710 Gateway Oaks Drive, Suite 150N

Sacramento CA 95833

504.50 KB 4 files attached 1 embedded image

Lowrance CV.pdf 149.23 KB

Twitch Email.pdf 39.29 KB

image.png 112.40 KB

20250417 0832 Service of Process.pdf 34.40 KB

202504170901 EST - Final Legal Demand (CSC).pdf 169.18 KB